

FIRST SEMESTER B.A. DEGREE EXAMINATION, NOVEMBER 2021

(CBCSS—UG)

Human Resources Management Programme

HRM 1B 01—MANAGEMENT PRINCIPLES AND BUSINESS ETHICS

(2021 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Section A*Answer atleast ten questions.**Each question carries 3 marks.**All questions can be attended.**Overall ceiling 30.*

1. What is span of control ?
2. State the meaning of Man Power planning.
3. What is meant by controlling ?
4. Define directing.
5. What do you mean by team ?
6. Define decentralization.
7. What is autocratic leadership ?
8. What is co-ordination ?
9. Write a note on work behaviour.
10. State the concept of functional organization.
11. What is departmentation ?
12. What do you mean by procedure ?
13. What is encoding ?
14. What is social environment ?
15. Write a note on MBE.

(10 × 3 = 30 marks)

Turn over

Section B

Answer atleast five questions.

Each question carries 6 marks.

All questions can be attended.

Overall ceiling 30.

16. State the features of management as a system.
17. Explain the importance of culture in the organisation.
18. What are the merits and demerits of line and staff organization structure ?
19. Differentiate between management and leadership.
20. Explain types of plans.
21. Explain the need for organization structure in an organization.
22. What are the principles of delegation ?
23. List out the factors affecting business ethics.

(5 × 6 = 30 marks)

Section C

Answer any two questions.

Each question carries 10 marks.

24. Explain Fayol's principles of management.
25. What is recruitment ? Briefly explain the different sources of recruitment.
26. Define values. Discuss the significance of values in management.
27. Explain theory X and Theory Y of motivation.

(2 × 10 = 20 marks)